



'IA ORA NA!

Thank you for choosing to ride with DRIVE TAHITI !

The general rental conditions are available online on our website: drive-tahiti.com

Requirements for renting a vehicle

For vehicles requiring a driving license: All drivers must be at least 23 years old and have held a valid driving license corresponding to the category of vehicle desired, for at least 2 years.

Security deposit

For any rental, the customer must make a security deposit to DRIVE TAHITI up to 40 000 FCFP. This security deposit can be made in the form of:

- A credit card imprint
- A direct debit authorization in the event of damage/theft specifying the numbers of a bank card.
- A check in the name of DRIVE TAHITI
- A cash deposit.

By signing this document, the customer agrees to pay the amount of the rental made and any costs that may add up:

- Possible rental costs if the return time provided for in the contract is exceeded.
- Possible damage up to the cover taken out or the maximum deductible.
- Petrol according to the price list if the level of petrol does not correspond.
- Tickets.

The security deposit is returned at the end of the rental under the conditions provided for in the "Return of the vehicle" section.

At the start of the rental

Before signing your Rental Agreement

Take the time to read the Rental Agreement, the rental conditions, the applicable rates, the content of the guarantees and insurance included or not in the rental rate and the optional insurance and additional protection offered.

Do not hesitate to ask DRIVE TAHITI staff about current promotions, especially in terms of prices or options.

The name of the renter indicated on the Rental Agreement is that of the main driver, who must be present when signing the Rental Agreement and to whom the costs related to the rental are invoiced.

Except for legitimate and unforeseeable reasons, only the driver(s) indicated on the Rental Agreement is/are authorized to drive the Vehicle.

You can add additional drivers, subject to the payment of a supplement per additional driver. In the event of damage caused to the vehicle while driving by a driver not indicated on the Rental Agreement, any additional insurance and additional protection that may have been taken out are inapplicable, and you must compensate DRIVE TAHITI for all damages that are attributable to you (in particular those suffered by the vehicle within the limit of the market value of the vehicle, plus the costs and costs related to its immobilization).

The driver must present to the departure DRIVE TAHITI agent an identity document, the original of his driving license, a bank card or credit or debit card as guarantee. Any additional driver must present to the departure DRIVE TAHITI agent an identity document, and the original of his driving license.

A scorecard accompanies the rental contract. This indicates any visible damage to the vehicle, and the level of fuel provided at the start of the rental.

Check that the apparent condition of the vehicle corresponds to that described in the time card. Compare the fuel level on the dashboard with the entries on the time card. You agree to have the scorecard corrected by DRIVE TAHITI staff in the event of an anomaly.

Delivery

DRIVE TAHITI delivers your vehicle free of charge upon prior reservation and according to the availability of our teams.

Delivery of the vehicle is free for a minimum rental of 2 rental days and is possible on all our ranges of vehicles.

During rental

You have legal custody of the vehicle from its delivery; you are therefore responsible for it.

You agree to take care of it and to use it normally and prudently.

In particular, the following are considered abnormal uses of the vehicle:

- The use of the vehicle not in accordance with its intended purpose (fuel error, breakage of the clutch following misuse, poor appreciation of the size of the vehicle, circulation despite the alerts appearing on the dashboard of the vehicle, modification made to the vehicle, etc.).
- Traffic outside the vehicle lanes.
- The use of the vehicle to provide, for a fee, a transport service for people (e.g., taxi) or goods (e.g., removals or paid deliveries).
- The transport of flammable, explosive, corrosive or oxidizing materials.
- The use of the vehicle for learning to drive,
- The use of the vehicle in the context of motor sports events, races or competitions (or their trials) or reconnaissance of rally routes.
- Driving the vehicle under the influence of spirits or narcotics, or non-prescribed drugs or narcotics.
- The subletting of the vehicle to a third party
- Voluntary damage to the vehicle.

These uses imply the sole responsibility of the driver and result in the loss of the benefit of the insurance taken out.

You must respect any signal emitted by the warning lights appearing on the dashboard of the vehicle and take the necessary precautionary measures if necessary (emergency stop in particular).

When parking, you agree to lock the vehicle and place your personal belongings in the trunk or under the seats.

Under the Highway Code, as the lessee of the vehicle, you are financially responsible for non-compliance with the Highway Code, and must pay yourself, within the required time, the fines imposed in this respect within the framework of the rental.

Failing this, DRIVE TAHITI communicates your contact details to the police, who send you the notice of increased fine.

In all cases, DRIVE TAHITI invoices you, for each violation, a fixed compensation of 1500 XPF for the cost of administrative processing borne by DRIVE TAHITI to communicate your contact details and send the notice of increased fine or violation.

In the event of a vehicle breakdown or accident requiring immediate or urgent repairs: before having any repairs carried out (including tires), contact DRIVE TAHITI on **+689 87 29 69 40**.

In the event of an accident or damage suffered by the vehicle with an identified third party that does not require immediate repair: you must inform DRIVE TAHITI within 2 hours from the moment you become aware of it, and submit to the DRIVE TAHITI return agent, within 24 hours from the moment you are aware of it, an amicable report duly completed and signed by yourself and the third party concerned.

The submission of a completed and signed joint report in the event of an accident or damage with an identified third party, and whether you are responsible or not, is mandatory. Failing this, any additional insurance and additional protection you may have taken out are inapplicable, and DT will invoice you for all damages attributable to you (in particular those suffered by the vehicle within the limit of the market value of the vehicle plus the costs and costs related to its immobilization). In all cases, in the event of damage caused to the vehicle, DRIVE TAHITI invoices you a fixed indemnity of 5000 XPF for the cost of administrative processing borne by DT, regardless of the type of additional protection subscribed.

In the event of the vehicle being stolen, you must, within 24 hours from the time you become aware of it, make a declaration of theft to the competent authorities and give the DT agent the report of the filing of the complaint, the papers and the keys to the vehicle.

In the event of theft of the keys and/or papers with the vehicle, be sure to report it to the competent authorities to indicate it on the complaint filed.

Return of vehicle

If you wish to extend the duration of the rental, you must pay the rental at the closing of the Rental Agreement, and sign a new rental agreement.

In all cases, you are liable for the amount of the rental and any costs related to damage to the vehicle until it is returned to DRIVE TAHITI.

DRIVE TAHITI can in no way be held responsible for goods that you forget in the vehicle at the end of the rental contract.

Upon return and after having checked the vehicle by completing the "return" section of the time card. If no new damage is identified and the box "No damage found" is checked, the security deposit is returned to the customer.

The customer remains responsible for any non-visible damage and fines received during the rental period.

If new damage is observed, the "damage observed" box must be ticked and, in this case, DT retains the security deposit.

A fixed scale is present on the score sheet. If the damage is not present in the scale, DT will have a garage draw up an estimate to estimate the repairs due by the customer.

Depending on the damage the customer may be financially responsible above the value of the security deposit. He will then have to make a payment corresponding to the difference between the sums due and the security deposit.

In particular, the vehicle must be emptied of all waste (ashtray, glove box, empty pocket, trunk, etc.).

Furthermore, failure to return one or more keys will result in additional billing of 45,000 FCFP or €375. The Tenant expressly authorizes the Lessor to use his means of payment, in particular bank card, to be paid the corresponding sum.

Responsible driving

The road is limited to 60 km / h on the majority of the island and many inhabitants, including children, circulate on the roadway. Adopt a responsible driving style.





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DAMAGE RATES TABS

Insurance: The vehicle is fully insured with a deductible of XPF 45,000. This insurance covers bodily injury, property damage, and non-material damage, theft, fire, glass breakage, and all accidental damage.

Insurance Exclusion: Driving on mountain roads is strictly prohibited, as they are not passable. Any damage occurring under the vehicle (rocker panel, floor, exhaust, crankcase, steering arm, rims, torn tires, etc.) and on the roof is not covered by insurance. In the event of an impact under the vehicle, and in the event of non-compliance with the rental terms and conditions, the customer must pay for all repairs, even if the deductible is exceeded.

VEHICLE PARTS

Wing	Bump.....	20 000 XPF / 167 €
	Scratches.....	5 000 XPF / 42 €
	Loss.....	45 000 XPF / 377 €
Doors	Bump.....	20 000 XPF / 167 €
	Scratches.....	5 000 XPF / 42 €
	Loss.....	200 000 XPF / 1,676 €
Bumper	Bump.....	10 000 XPF / 167 €
	Scratches.....	5 000 XPF / 42 €
	Loss.....	80 000 XPF / 670 €
Trunk	Bump.....	20 000 XPF / 167 €
	Scratches.....	5 000 XPF / 42 €
	Loss.....	200 000 XPF / 1,676 €
Car Hood	Bump.....	20 000 XPF / 167 €
	Scratches.....	5 000 XPF / 42 €
	Loss.....	200 000 XPF / 1,676 €

OTHER DAMAGES

Mirrors	25 000 XPF / 210 €
Tires	15 000 XPF / 125 €
Windshield	60 000 XPF / 503 €
Windows	30 000 XPF / 251 €
Lights	10 000 XPF / 84 €
Keys	45 000 XPF / 377 €
Cigarette	10 000 XPF / 84 €

Cleaning of the vehicle by a professional following non-respect of the interior of the vehicle (vomit / stains / food / waste, etc.) will be charged to the customer.: 10 000 XPF / 84 €

DRIVERS

It is specified that a deductible of 120,000 XPF will be applied to civil liability and an additional deductible of 120,000 XPF on damage guarantees in the event of driving the rented vehicle by a driver under 23 years old or less than 2 years of driving license.

WHAT IS COVERED ?

- Theft of vehicle keys from the driver's home.
- Theft of personal belongings up to the market value.
- Towing is covered up to 25,000 XPF
- All accident damage: market value
- Defense and recourse: 200,000 XPF
- Fire: market value
- General civil liability: unlimited bodily injury / material and immaterial damage - 100,000,000 XPF
- Glass breakage: replacement value

WHAT IS NOT COVERED ?

- Theft of the vehicle when the keys are left in the ignition.
- Theft of the vehicle resulting from theft of the keys without breaking into the driver's home.
- Flat tires.
- Any rental period that begins or ends outside the insured period, as stated on the insurance certificate.
- Any loss arising from a direct breach of the terms and conditions of your rental agreement.
- Any claim resulting from wear and tear.
- Any loss or damage to the interior of the rental vehicle, other than as a result of a collision.
- Accessories fitted or supplied with the rental vehicle.
- Credit card payment fees.
- Any claim for travel expenses not related to a covered loss.
- Any claim for cleaning costs.

WHAT ARE YOUR OBLIGATIONS ?

You must take all necessary steps to avoid any claim or reduce its consequences (for example, you must report any accident or other damage to the rental company as soon as possible). When you make a claim, you must provide all documents and other evidence that claims handlers need to process your claim. You must repay any amount to which you are not entitled (for example, if we pay you compensation for an accident and a third party later pays you insurance compensation for the same accident). You must not breach the terms of the rental agreement and the car rental excess waiver agreement. In the event of an incident involving another vehicle, you must obtain the vehicle registration, the other driver's details and, if applicable, a police report on the accident.





In this document, you'll find all the information you need about your car rental in Tahiti and Moorea.
Tips and tricks to help you make the most of your stay in Polynesia!

1. Good driving, good holidays!

- **You must return the vehicle in the same condition as when it was delivered.** Fully fueled, free of waste, and with all road safety equipment.
- **Smoking, drinking, and eating are prohibited in the vehicle.** This is to avoid burn marks on the seats, grease on the doors, and sticky sugar stains on the carpet or seat covers.
- **Animals are not allowed in the vehicle for the entire rental period** - unless this has been approved in advance by the rental company.
- **When you return from swimming at the beach, before getting into the vehicle, make sure you rinse yourself thoroughly with fresh water.** Indeed, seawater is salty, and if you don't rinse, it leaves white marks on the vehicle's seats. These marks will cook with the heat and become impossible to remove afterwards. It's best to always bring a change of clothes so you're always dry when you get into the vehicle.
- **Finally, be vigilant! The roads in Tahiti and Moorea are not wide and there are a lot of road users.** Be aware of bicycles, scooters, children playing on the side of the road, stray dogs and chickens crossing the road. At night*, there are many bicycles and scooters driving without lights, so you must be extra vigilant!

***Weekend evenings carry the highest risk of road accidents.**



2. From Tahiti, To Moorea.

It's always more cost-effective to rent a vehicle for a long period of time, rather than switching between different rental companies.

So, worry no more! You can rent and pick up your vehicle on the island of Tahiti and take it on the ferry to Moorea to continue your stay.

Case #1: You land and take off from Tahiti, with a round trip to Moorea during your stay.

- > You can reserve a round-trip ferry spot for your vehicle.
- > Reservations can be made online at <https://www.aremiti.pf/>

Case #2: You land in Tahiti and take off from Moorea towards the islands.

- > You'll need to book a one-way ferry ticket to transport your vehicle.
- > You can book online at <https://www.aremiti.pf/>
- > A surcharge is payable to DRIVE TAHITI for vehicle pickup on Moorea.





LET'S GO!

First time in Tahiti? Or are you already a regular?
It doesn't matter! **Here you'll find some useful tourist tips!**

3. Practical Tips!



CAR WASH - Where to clean your vehicle?

- > Station TOTAL Energies - CENTRE COMMERCIAL TAMANU, PK 14.5 C/MER, Puna'auia
- > Station TOTAL Energies - ANGLE AVENUE DU PRINCE HINOI ET COUR DE L'UNION SACREE PAPEETE TAHITI
 - **Service WASH (self-service)**
 - **100 XPF / 3 minutes - vacuum cleaner.**
 - **1 700 XPF / Exterior automatic washing.**

You can subscribe to the "End of Rental Cleaning" option if you wish to free yourself from the responsibility of cleaning your vehicle.
This option costs 6,000 XPF / rented vehicle, to be paid directly to DRIVE TAHITI.



Upon arrival at Tahiti airport, you can pick up a 4G WIFI box and benefit from an internet connection throughout Tahiti and its islands*.

- <https://www.tahitiwifi.com/>

*Check network coverage on the website.



Telephone operator in Tahiti offering phone plans for travelers.

- Located at the Moana Nui Shopping Center (5 minutes from the airport) C99M+CW5, Puna'auia, French Polynesia
- <https://www.vodafone.pf/touristes>



Telephone operator in Tahiti which offers telephone packages for travelers.

- Located at Moana Nui Shopping Center (5 minutes from the airport) C99M+CW5, Puna'auia, French Polynesia
- <https://www.vini.pf/visiteurs-internationaux>



Rush hours to avoid in Papeete (city center)!

- 6:00am to 7:30am (towards Papeete)
- 11:30am to 1:00pm (Wednesdays and Fridays)
- 4:00pm to 5:30pm (all directions)

4. Great Tourist Deals !



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